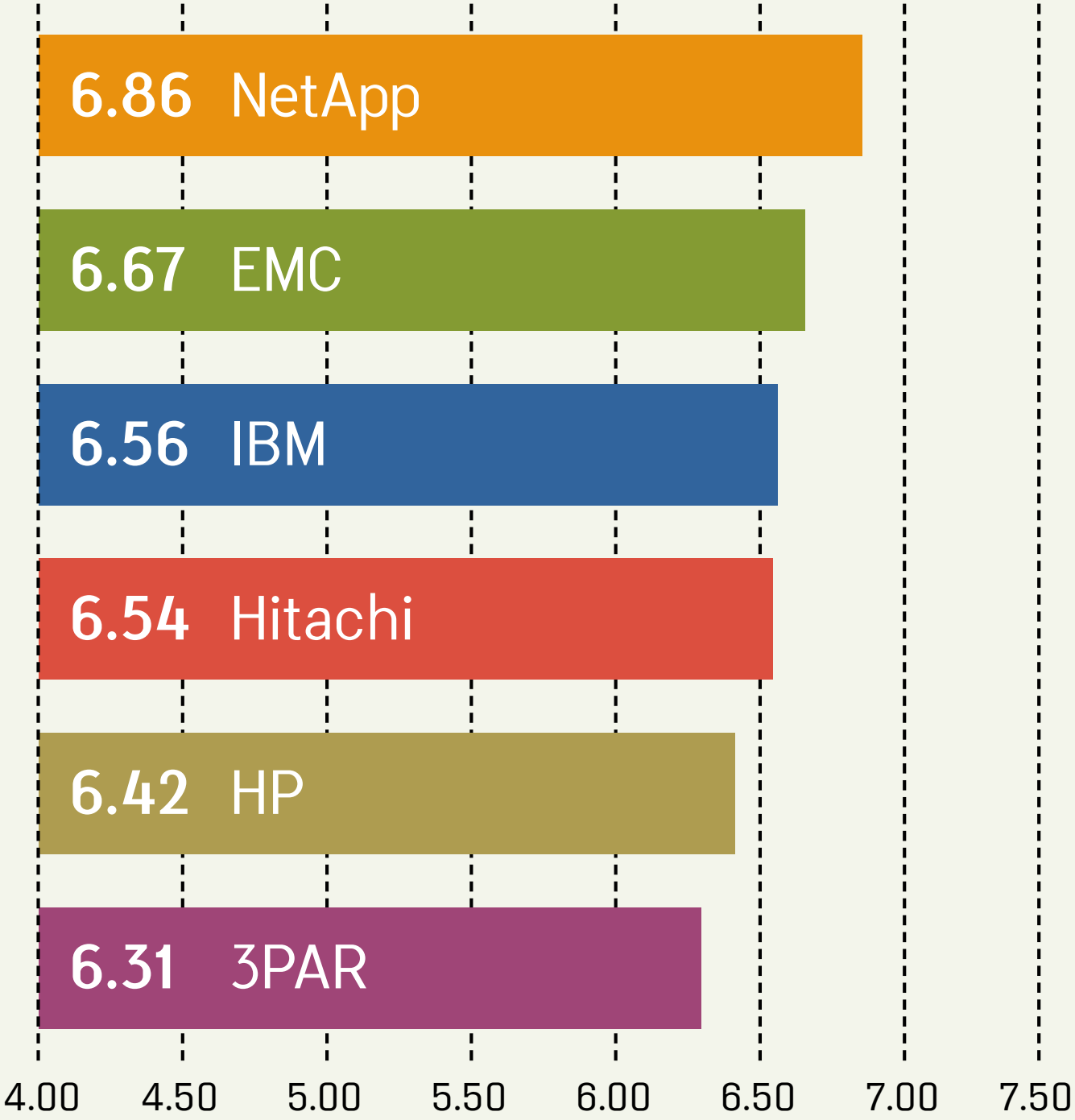PRODUCT FEATURES